

# APPENDIX D

## Partnering Charter

A pathway to working together

### Purpose of this Charter

Building Performance and Standards New Zealand have a long-standing relationship, and we have worked closely together over many years.

The relationship is important to both of us and we want to continue to strengthen it to ensure consistent delivery of good processes and outputs for New Zealand's building system complemented by effective use of international standards.

The purpose of this document is to capture the essence of how we want to work together going forward. This charter covers:

- › Partnership principles that are defined and based on the MBIE values
- › Joint success measures
- › Key areas of focus for the next 3-5 years

### Success looks like

- › Trusted enduring relationship with clear strategies and a defined pathway of work
- › Effective and efficient processes for developing and referencing standards in the building code system
- › Clear and regular communication (between each other and the sector)
- › Delivery of results that benefit the building system

### Our Relationship

Our relationship is an important one and we are committed to working collaboratively to develop standards solutions to support the building and construction sector. We enjoy working together and are committed to delivering value to New Zealand and our building and construction sector.

### Our People



### Principles for Working Together



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| <ul style="list-style-type: none"> <li>› We enable and foster resilient, open and positive relationships at all levels of our organisations.</li> <li>› We encourage our people to continue to work, learn and innovate together.</li> </ul> | <ul style="list-style-type: none"> <li>› We work together in good faith with mutual respect.</li> <li>› We use an 'early warning, no surprises' approach and understand that, when there are tensions or disagreements, both agencies will work constructively and openly to achieve a quick resolution.</li> </ul> | <ul style="list-style-type: none"> <li>› We understand each other's priorities and businesses to ensure that our actions improve our partner's operations.</li> <li>› We work together on areas of shared interest, including sharing information, intelligence and good practice.</li> <li>› We remain committed to supporting each other and finding common ground where possible.</li> </ul> | <ul style="list-style-type: none"> <li>› We are forward thinking and go beyond the minimum and aspire to be the best.</li> <li>› We will support each other to embrace, develop innovative digital solutions and enhance best practice.</li> <li>› We will be comfortable to challenge each other and learn from our international peers</li> </ul> |
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### Shared goals

<p><b>Improving how we work together collaboratively</b></p>	<ul style="list-style-type: none"> <li>› develop a 3-year work programme developed for 'Tier 1 &amp; 2' standards (see Building Code operating protocol), that is reviewed and updated annually</li> <li>› continue to review our shared strategic objectives to identify shared opportunities and risks, and mitigation strategies</li> <li>› develop a system for monitoring progress against agreed success measures</li> <li>› enhance our understanding of operational roles, responsibilities and expectations; including legislative requirements; make sure that information is understood at the right levels within each agency</li> <li>› improve the way we share information and intelligence between both parties including developing formal information sharing protocols in line with guidance from the Privacy Commissioner</li> <li>› ensure that opportunities are created at all levels for sharing of experience and information where there are benefits to the other agency</li> <li>› take the time to ensure all staff are well informed about the relationship and our shared objectives</li> <li>› have regular meetings to enhance our relationship and progress the milestones of the 3-year work programme</li> <li>› annually review our operational agreements</li> <li>› find time to celebrate successes</li> </ul>
<p><b>Improving how we engage with those who use and develop standards</b></p>	<ul style="list-style-type: none"> <li>› promote proactive identification, prevention, and reduction of risk related to this relationship and our stakeholders in regard to the regulatory framework and the Standards Operating Protocols</li> <li>› have a shared communications plan to increase sector understanding of the role of standards in the Building Code system, and the distinct purposes of both</li> <li>› develop a shared sector engagement strategy for 'Tier 3' standards</li> <li>› develop a strategy for the adoption of international standards and committee participation</li> <li>› maintain a register to ensure appropriate membership of joint and international committees, including succession planning</li> </ul>
<p><b>Improving how we develop trust, confidence and assurance in the building industry</b></p>	<ul style="list-style-type: none"> <li>› build a range of options for effective standards/standards solutions development e.g. training/introductory sessions for committee members, standing committees, 'fast-track solutions' such as PAS and licencing agreements which have a regulator-focused alternatives</li> <li>› look at options to develop and grow digital solutions</li> </ul>